

MODEL OF CARE

Argyll and Bute Strategic Partnership have endorsed a revised model of care. The model of care is predicated on the Scottish Government's Reshaping Care for Older People Agenda and emphasises supporting older people to live as independently as possible, for as long as possible, in their own home or in a homely setting.

To establish the model of care, Argyll & Bute Council and Argyll & Bute Community Health Partnership have taken significant steps to develop existing community services and to commission new services.

The range of measures currently being developed are:

Single Point of Access

A locally based telephone response line supported by suitably trained staff to respond to requests for assistance or services for older people. The aim of this service is to ensure that older people get timely access to the right service from the right person.

Extra Care Housing

Extra Care Housing has been commissioned from Registered Social Landlords in three locations across Argyll and Bute. Extra Care Housing is provided in suitably adapted flats within Sheltered Housing complexes. Intensive Home Care packages are delivered by a Home Care provider and, if required, Community Nursing services to allow tenants to remain at home for as possible.

The places that have currently been commissioned are as follows:

Oban & Lorn

Lynne Court	10 places	from January 2011
Torosay Court	10 places	from January 2011
Ford Spence Court	10 places	from January 2011

Bute

Foley Court	10 places	from February 2011
Rothsay Court	10 places	from February 2011
Ferfadd Court	10 places	from February 2011

Campbeltown

Lorne Campbell Court	10 places	from December 2010
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Care will be taken not to exceed 10 places in each complex and to retain the ethos of supported accommodation. Existing tenants who already have intensive care

packages will be considered to be part of the 10 places and new referrals will account for the rest as voids become available.

Overnight Teams

Overnight Care at Home teams are in place in 6 locations from 24 January 2011. The overnight teams are provided by Carr Gomm and operate within a 10 mile radius of Rothesay, Helensburgh, Dunoon, Lochgilphead, Campbeltown and Oban. The main purpose of the team is:

- To respond to telecare alarm calls for people who live alone and do not have keyholders.
- To provide short term support for people who have been discharged from hospital – according to assessed need.
- To support 24 Community Care assessments.

Telehealth Care

Awareness raising training was carried out across Argyll for Care Management, Community Health Care and Ward staff over the autumn. The purpose of the training was to raise awareness about the advances in Telehealth care equipment in monitoring independence for people living at home.

Dementia Teams

Dementia Teams have been established in partnership with Alzheimer Scotland in MAKI, OLI and B&C. The emphasis of the teams is on self management and early diagnosis.

The above measures support the new model of care and are in keeping with the outcomes of the Review of Older People's Services.